



ST JAMES
C.E. PRIMARY SCHOOL

DREAM • BELIEVE • LEARN • ACHIEVE

Headteacher: Mrs Lisa Belfield

CEO: Canon Jill Pilling

St James C.E. Primary School

Hillside Avenue, Farnworth, Bolton, BL4 9QB

Tel: 01204 572587

Email: office@st-james-farnworth.bolton.sch.uk

www.st-james-farnworth.bolton.sch.uk

"With God, there is no limit to what you can do. There is no obstacle you can't overcome. Through Him all things are possible." Matthew 19:26

Thursday 19th December 2024

Dear Parents/Carers,

The Governing Body of St James CE Primary School encourages close links with parents and the community. It believes that pupils benefit when the relationship between home and school is a positive one and the vast majority of parents, carers and others visiting our school are keen to work with us and are supportive of the school. Unfortunately, in the past couple of months, we have experienced an increase in unacceptable parental behaviours towards members of the school staff, pupils and other parents.

The Governing Body expects and requires its members of staff to behave professionally in these difficult situations and attempt to defuse the situation where possible, seeking the involvement, as appropriate, of other colleagues. However, all members of staff have the right to work without fear of abuse. Therefore, we expect parents and other visitors to behave reasonably towards members of the school staff and the wider school community.

At all times the common purpose remains clear: to achieve zero tolerance of violence, threatening behaviour, or abuse in schools, and to ensure all members of the school community, including pupils, parents and visitors to the school, can be confident that they are operating within a safe environment.

Some types of behaviour that are considered serious and unacceptable and will not be tolerated:

- Shouting at members of the school staff, either in person or over the telephone,
- Shouting at other parents and children,
- Physically intimidating a member of staff or a parent, e.g. standing very close to her/him
- Threatening behaviour towards adults and children,
- Swearing on the premises, including swearing at adults or children,
- Aggressive and threatening phone calls or emails.

This is not an exhaustive list but seeks to provide illustrations of such behaviour that staff, children and parents are currently experiencing.

As always:

- **We welcome visitors to our school.**
- **We will act to ensure it remains a safe place for pupils, staff and all other members of our community.**
- **If you have concerns, please do not take matters into your own hands as we will always listen to your concerns and seek to address them appropriately.**

Please be aware, however, that abusive, threatening, or violent behaviour will not be tolerated. Parents/carers that exhibit these types of behaviours may be asked to refrain from entering the premises.

Yours sincerely,

Mrs L Belfield
Headteacher



Proud to be part of the Archbishop Temple CE Multi Academy Trust