



ST JAMES
C.E. PRIMARY SCHOOL
DREAM • BELIEVE • LEARN • ACHIEVE

Headteacher: Mrs Lisa Belfield

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"With God, there is no limit to what you can do. There is no obstacle you can't overcome. Through Him all things are possible." Matthew 19:26

Thursday 12th July 2023

Dear parents/carers,

The Governing Body of St James CE Primary School encourages close links with parents and the community. It believes that pupils benefit when the relationship between home and school is a positive one and the vast majority of parents, carers and others visiting our school are keen to work with us and are supportive of the school. Unfortunately, in the past couple of months, we have experienced an increase in unacceptable parental behaviours towards members of the school staff and other parents.

The Governing Body expects and requires its members of staff to behave professionally in these difficult situations and attempt to defuse the situation where possible, seeking the involvement, as appropriate, of other colleagues. However, all members of staff have the right to work without fear of abuse. Therefore, we expect parents and other visitors to behave reasonably towards members of the school staff.

At all times the common purpose remains clear: to achieve zero tolerance of violence, threatening behaviour, or abuse in schools, and to ensure all members of the school community, including parents and visitors to the school, can be confident that they are operating within a safe environment.

Some types of behaviour that are considered serious and unacceptable and will not be tolerated:

- Shouting at members of the school staff, either in person or over the telephone
- Physically intimidating a member of staff, e.g., standing very close to her/him
- Threatening behaviour
- Swearing
- Aggressive and threatening phone calls or emails.

This is not an exhaustive list but seeks to provide illustrations of such behaviour.

As always:

- **We welcome visitors to our school.**
- **We will act to ensure it remains a safe place for pupils, staff and all other members of our community.**
- **If you have concerns, we will always listen to them and seek to address them.**

Please be aware, however, that abusive, threatening, or violent behaviour will not be tolerated.

Parents/carers that exhibit these types of behaviours may be asked to refrain from entering the premises.

Yours sincerely,

Mrs L Belfield
Headteacher



Proud to be part of the Archbishop Temple CE Multi Academy Trust